***The Feedback Model***

***-****We Choosed this Star Schema Model Because It’s extremely simple to understand and build It’s also Not need for complex joins when querying data so of course Accessing data is faster and it’s Simpler to derive business insights.*

*-We used this Model to find out the traveler's feedback about the flight and the services provided by the airline and evaluate it, and use it to develop the airline, improve the service, and help the person’s question for knowing the problem faster, which flight the problem occurred in, and the type of problem.*

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**This Data Represent :-**

-Dim\_passenger, Dim\_time, Dim\_impression and Dim\_flight.

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**Dim\_passenger** **:**

-This table shows the information of the passenger to help us identify the person who filled the feedback and improve his experience.

**Dim\_time :**

-This table helps us to know the specific time for each feedback, and helps us to keep track of a specific period of time.

**Dim\_impression:**

-This table helps us know the complaint type, it also provides rating, and where it happened.

-We can use it to know the most frequent compliant.

**Dim\_flight:**

-This table helps us know the information about the flight, such as the plane number and the arrival time, in addition to departure time.